BIG BEARDED GINGER | WORKED EXAMPLE

One-Week Floor Experiment (filled in)

This is an example we built to show how the card fills in. It is not a story from Marc's floor.

1 The problem I can count

Second shift on a packing line gets asked the same questions by the night crew every handoff: which orders are short, what is on hold, where the open pallet is.
Every shift, I see this happen about 14 times.

2 My count before (two shifts)

Shift 1: 15
Shift 2: 13

3 The one thing I change

Starting Monday, I will spend the last two minutes of my shift writing three lines on the whiteboard at the line: short orders, holds, open pallet location. Then I walk the night lead to the board.

4 My count after (every day for a week)

Mon 11 Tue 9 Wed 8 Thu 6 Fri 7 Sat 6 Sun 6

5 My stop line

Default stop line, plus: I will also stop if the board takes more than five minutes to fill in.

What the supervisor wrote at the end of the week

Questions dropped from 14 to about 6. The board took two minutes. I am keeping it and asking the night lead what the other 6 questions are. That is next week's experiment.